



## Terms & Conditions Nordic Race

### **Initial information:**

Following information concerns and applies to all terms of services Nordic Race ApS ((hereafter mentioned NR)) offers. When purchasing both items and event-tickets, you therefore automatically accepts all terms and conditions given.

### **Website:**

www.nordicrace.dk is hosted by DigitalOcean.

The website (NR) contains information concerning all services NR offers. Information given elsewhere is not necessarily valid, unless it also appears on the website.

www.nordicrace.dk does not conduct the sales of our events. When purchasing a ticket to a Nordic Race event, one will be re-directet to www.sportstiming.dk. Have in mind that SportsTiming's Terms of Trade also applies.

### **Price-on-product:**

NR reserve the right to change prices on all services and products. However, prices at the time of placing an order are valid throughout the process of purchasing.

\*At times where software or human errors for instance list products with an obvious faulty price, NR reserves the rights to cancel the order - notifications concerning cancelled orders will be given.

### **Change of product:**

NR reserves the right to change its stock availability in matters of event-tickets, gift certificates and merchandise.

NR also reserves the right to refuse a sale, even though a stock still appears available.

\*Do have in mind, that our events often have a specific amount of tickets available. Should you by any chance purchase a product/ticket which appears to be out of stock, a refund will always occur.

### **Change of content:**

NR reserves the right to change the content of any race – at any time.

Information given prior to our race are valid as far as the amount of obstacles, not the specific obstacles.

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E.g: One obstacle can always take another's place – due to material deliverance, material damages, environmental difficulties etc.

NR reserves the right to change the distance by two kilometers, due to environmental difficulties, local laws, race permissions etc.

## **Refund policy:**

NR offers a Registration Protection at the price of 25,- DKK (30,- SEK). Your registration protection is your ticket safety, should you either decide to be a quitter or suffer from injury prior to an event. The registration protection expires 5 days before the event is scheduled.

NR does not refund event-tickets without registration protection.

Items, merchandise etc. bought on our webshop will be refunded or exchanged according to stock availability.

NR does not refund gift certificates. In matters of gift certificates, one can apply to re-schedule to another race.

## **Item damage:**

- Damage during transportation:

Merchandise and/or other items bought from [www.nordicrace.dk](http://www.nordicrace.dk) will be shipped in accordance to maintain the safety of the product. If an item is damaged upon arrival, NR will refund or exchange according to the wishes of the customer.

- Damage during usage:

NR always aims to ensure a high quality, when it comes to fabric and textile use. If an item is damaged during usage, provide NR Customer Service ([info@nordicrace.dk](mailto:info@nordicrace.dk)) with as much damage details as possible.

NR reserves the right to refuse a refund-claim and/or exchange an item, which is damaged under self-inflicted circumstances.

## **Security:**

1. Prior to race/event:

A participant in NR is responsible for his/her own physical security prior to an event. If training goes sour prior to participating in an event, NR will not be held responsible for the activities, which caused the injury.

If a participant is injured during a warm-up session, minutes before participating at an event, NR will not be held responsible for the injuries

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incurred.

## 2. During race/event:

### o Route security:

NR events offer a variety of terrain surfaces. NR will not be held responsible for injuries of any kind caused by terrain surface, vegetation, allergic reactions etc. Participating in NR means running off-road, on natural tracks – not necessarily man-made. Every participant new to “trailrunning” should ensure having a proper warm-up session (especially in ankle-joints) prior to participation.

### o Obstacle security:

Each man-made obstacle contains a specific amount of volunteers, selected from aspects such as security, size, danger etc.

Always ensure to follow the instructions of the volunteers. The volunteers are the referees of NR. Their job is partially to keep people from cheating, but mostly to ensure the security of participants. In order for maintaining security, please follow the instructions given by volunteers at each obstacle which may cause a security problem. When in doubt, always ask a volunteer for guidance before executing the obstacle.

NR will not be held responsible for any injury caused by an attempt to complete an obstacle.

## 3. After race/event:

NR will not be held responsible for any injuries supposedly in relation to previous NR events. Bruises, minor wounds etc. is to be expected when participating in NR. Therefore any claims of responsibility will be declined. If injury/wound is a product of route and/or obstacle, see Route Security and Obstacle Security above.

## 4. General security precautions:

Red Cross Medics are always stationed for NR events, should an injury occur.

The most dangerous of obstacles contains at least two volunteers and a first-aid kit, to ensure the security of participants.

## 5. Material security terms:

NR will not be held responsible for any damaged material, gadgets, electronic

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devices etc.

Eg. If you choose to bring your gadgets – they become your responsibility.

## 6. Swimming:

Some NR events features obstacles where swimming is necessary, due to deep and/or open water. As part of security protocol NR provides the necessary number of Lifeguards at these obstacles. We advice participants with extremely poor swimming skills, to enter a race which doesnt feature swimming sessions.

Lifeguards provided by NR will not be held responsible for accidents/injuries/fatalities.

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## 7. "Electric Madness":

NR's event "The Warrior" offers an obstacle which includes the passage of electrical power through wires. These wires and the construction of the obstacle is designed to strike the participants as they try to avoid contact. The materials used in this obstacle is that of a cattle hedge, making contact with humans safe.

However, for the safety of our participants, we strongly advice participants with pacemakers and/or hard conditions of any kind, to inform the volunteer at the obstacle and avoid passing through the obstacle.

NR will not be held responsible for any accidents/injuries/fatalities.

## **Re-sale:**

- If you choose to resale your event-ticket, have in mind that you are held responsible for the participation under your name. NR will not be held responsible for the participation of "re-sale-runners".
- If you're unable to participate and therefore re-sell your ticket, please inform your buyer of both Terms & Conditions + Privacy Policy, but also the rules of responsibility mentioned above.
- NR will not be held responsible for changing the personal information of participants. If you wish to resale your ticket, you are responsible for changing the personal information prior to the event.

## **Specific participation terms:**

- Only participants from heat 1 + 2 (elite heats) are able to earn a podium-place at NR events.

Therefore if you wish to compete, enter in heat 1 or 2 when signing up.

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- NR company policy ensures to minimize queue at each obstacle, which partially has something to do with racers participating in correct heats. All participants must keep to the heat, in which they signed up for. If a participant wishes to change heat, feel free to contact NR. NR reserves the right to refuse, due to stock availability etc.

- Time-keeping:

Note: When signing in on race-day you receive a time-keeping chip. Place this chip on your shoe to ensure correct time-keeping. If you place the chip elsewhere, there's a risk of your time being incorrect and/or incomplete.

NR will not be held responsible for any flaws and/or incomplete times kept by [www.sportstiming.dk](http://www.sportstiming.dk). If one suffers from an incomplete time, please contact [info@sportstiming.dk](mailto:info@sportstiming.dk).

- Individuals under 15 years must be accompanied by an adult (guardian) of age 18+.

- Individuals from 15-18 years of age must bring a signed consent from their legal guardian. You'll find our standardized consent when signing in.

## **Commercial Terms:**

- Severe promoting of companies not associated with NR is not allowed. Beach Flags, banners, product sales etc. is strictly prohibited, unless an agreement has been made with race management.

- Sponsorships allow us to keep providing the best terms possible for our participants, therefore we don't encourage any commercial happenings.

- Music is chosen by our resident DJ (courtesy of Red Bull Denmark).

Participants are not allowed to play and/or perform any musical pieces at our events. We take great pleasure in maintaining an atmosphere of both joy and excitement. Random music playing from random people will not result in such an atmosphere.

## **Transportation & Parking Terms:**

- NR will not be held responsible for participation difficulties concerning the transportation of participants.

- Traffic difficulties, road-blocks, public employee strikes etc. are not being updated by NR. The participant of our event is solely responsible for the transport of himself/herself.

- Parking terms apply according to local laws. NR will not be held responsible for tickets and/or cars being towed away.

Note: Some sponsors have exclusive permissions through race management. All participants must park according to local laws!



Nordic Race will not refund any tickets etc.

**Baggage:**

- NR offers a free-of-charge baggage-drop at all our events. All baggage is kept safely by a given number of volunteers. We are always trying to perform better, especially in regards to the safe-keeping of participants items. We've not yet had an incident, which we pride ourselves in being our future standard.
- NR will not be held responsible for lost/stolen items and/or lost/stolen baggage.

**Racing Under Influence (RUI):**

- NR will not be held responsible for participants under influence of alcohol and/or narcotics.
- We highly recommend our participants leave substances as such at home.
- If participants in any way represent a danger to fellow participants, volunteers, spectators etc. NR will see this person dealt with accordingly.
- Each and every participant has a fellow responsibility to look after one another and report any suspicious behaviour to race management.

## **Privacy Policy**

**Initial information:**

We respect your privacy. Any personal information that you provide is used for the purpose of giving you the best possible service and provide you with information concerning events.

NR also uses this information to better understand customers, ultimately in order to provide superior service.

**Non-disclosure to third parties:**

Unless we have your expressed consent, we will not disclose your personal information to any third parties. We will not sell, rent or trade your personal information to others for marketing purposes without your expressed consent. We may collect statistics regarding the participants of our events, the use of our webshop, online traffic patterns, related site information and general analyzing purposes. This information will not include any personal identifying

**information.**

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## Security of your information:

We follow strict security procedures in the storage and disclosure of information that you have given us. This is to prevent unauthorized access or unlawful processing of your personal information.

## **E-mail:**

After signing up, your e-mail automatically becomes a part of our Loyalty Programme. To offer you the best service possible, we'll send you e-mails regarding future race participation and general race information. We don't do spam! We take our level of information-sharing very seriously, which is why we won't spam.

## **Photographic usage:**

NR reserves the right to take pictures of each and every participant and/or spectator at our events.

NR reserves the right to use and/or distribute pictures taken from our events.

NR reserves the right to re-post pictures of participants on social media (Facebook, Instagram, Twitter etc.)

NR reserves the right to re-post participants private pictures from NR events.

Note: NR always aims to credit both photographers and participants if known, when using photos for marketing purposes.